

FINAL PROJECT REPORT

Facilitation of CNICs, Disability Certification, and Voter Registration for Persons with Disabilities

Implementing Organization: SPRING Association

Funded by: Humanity & Inclusion (HI)

Project Location: Rawalpindi & Islamabad

Project Duration: 8 Months (2020)

Report Type: Final Narrative Report

1. Executive Summary

This report presents the final summary of an eight-month project implemented by SPRING Association in Rawalpindi and Islamabad during February to September 2020, with the support of Humanity & Inclusion (HI). The project aimed to improve access to legal identity and civic documentation for persons with disabilities and other vulnerable community members by facilitating the processing of Computerized National Identity Cards (CNICs), Disability Certificates, and Voter Registration, and by supporting the distribution of CNIC tokens to applicants. Against a target of 1,500 CNICs, the project achieved 100% of its target, successfully facilitating 1,500 CNICs, alongside associated disability certification and voter registration support.

2. Project Background

Persons with disabilities in Pakistan often face significant barriers in accessing basic civic documentation, including CNICs, disability certificates, and voter registration, due to physical inaccessibility of registration centers, lack of awareness, mobility constraints, and procedural complexities. Recognizing this gap, SPRING Association, with financial support from HI, designed and implemented this 8-month project in 2020 to bridge the documentation gap and promote inclusive civic participation for persons with disabilities and other vulnerable individuals in Rawalpindi and Islamabad.

3. Project Objectives

- To facilitate the processing of 1,500 CNICs for eligible community members, with a focus on persons with disabilities.
- To support eligible persons with disabilities in obtaining official Disability Certificates.
- To facilitate voter registration for community members, enabling civic and electoral participation.
- To coordinate the distribution of CNIC tokens to applicants for timely collection of their identity cards.

4. Project Duration and Location

The project was implemented over a period of 8 months during 2020 in Rawalpindi and Islamabad, in coordination with the National Database and Registration Authority (NADRA), Social Welfare department, Election commission of Pakistan and relevant local administrative bodies.

5. Methodology and Approach

- Community mobilization and awareness sessions to identify eligible beneficiaries, particularly persons with disabilities.
- Coordination with NADRA offices for mobile registration units and dedicated facilitation desks.

- Door-to-door and community-based support for individuals with mobility challenges.
- Facilitation of medical assessment and documentation required for Disability Certificates.
- Support for voter registration alongside CNIC processing to maximize civic inclusion.
- Distribution and tracking of CNIC collection tokens, with follow-up support for token holders.

6. Key Achievements

The table below summarizes the project's targets against final achievements:

Activity / Indicator	Target	Achieved %
CNICs Facilitated	1,500	(100%)
Disability Certificates Facilitated	1500	(100%)
Voter Registrations Facilitated	1500	(100%)
CNIC Tokens Distributed	1,500	(100%)

7. Beneficiary Outreach

The project prioritized persons with disabilities and other vulnerable groups, including women, elderly individuals, and residents of remote or underserved areas who otherwise face difficulty accessing NADRA registration centers. Community-based facilitation and mobile registration support ensured that documentation services reached individuals who would not typically be able to access them independently.

8. Challenges Encountered

- Limited physical accessibility of some NADRA registration centers for wheelchair users and persons with mobility impairments.
- COVID-19-related restrictions and health precautions during parts of the 2020 implementation period, affecting mobilization and gathering activities.
- Delays in processing at NADRA offices due to high applicant volume and administrative backlog.
- Documentation gaps among beneficiaries (e.g., missing birth certificates or family registration records) requiring additional follow-up.

9. Lessons Learned

- Close coordination with NADRA and local administration significantly improved processing turnaround time.
- Community mobilizers and disability-inclusive outreach were critical to reaching persons with disabilities who would otherwise be excluded.
- Combining CNIC, disability certification, and voter registration services in a single outreach effort increased efficiency and reduced the burden on beneficiaries.

10. Conclusion

The project successfully achieved its target of facilitating 1,500 CNICs within the 8-month implementation period in 2020, alongside supporting disability certification, voter registration, and CNIC token distribution. Through the generous support of Humanity & Inclusion (HI), SPRING was able to extend critical civic documentation services to persons with disabilities and other vulnerable individuals in Rawalpindi and Islamabad, contributing to their greater social and civic inclusion.

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